

Getting started

Using your browser

Using the right browser

To use your online reservation system, you need one of the following browsers running on a compatible version of the Windows operating system:

- Netscape Communicator version 7.1 or higher
- Microsoft Internet Explorer version 5.5 or higher
- Apple Safari for Mac OS X version 1.2 or higher

Note: For best results in working with your online reservation system, you should set your monitor resolution to 1024 x 768.

Configuring your browser

To work correctly with your online reservation system, your browser needs to refresh pages at every visit. How you arrange that depends on whether you are using Microsoft Internet Explorer or Netscape Communicator.

Troubleshooting problems

Blue displays in Netscape — If a Quick Start search produces a blue tabular display, use the browser's Privacy and Security preferences to turn off the TSL setting of the SSL parameter.

Other issues — In the event that you encounter other browser problems, check that:

- Your browser accepts "cookies" from Internet sites.
A cookie is a small amount of information that a Web server places on your hard disk.

To log in your online reservation system, you need to allow your Web browser to accept cookies. If you are concerned about accepting cookies on your computer, you can specify that the browser display an alert before placing a cookie on your computer. In this way, you can accept cookies that you need while preventing the use of cookies by Web servers that you do not trust.

- The browser is using Secure Sockets Layer (SSL).
SSL technology enables personal information to be sent securely over the Internet while helping to ensure private, authenticated, and encrypted communication.